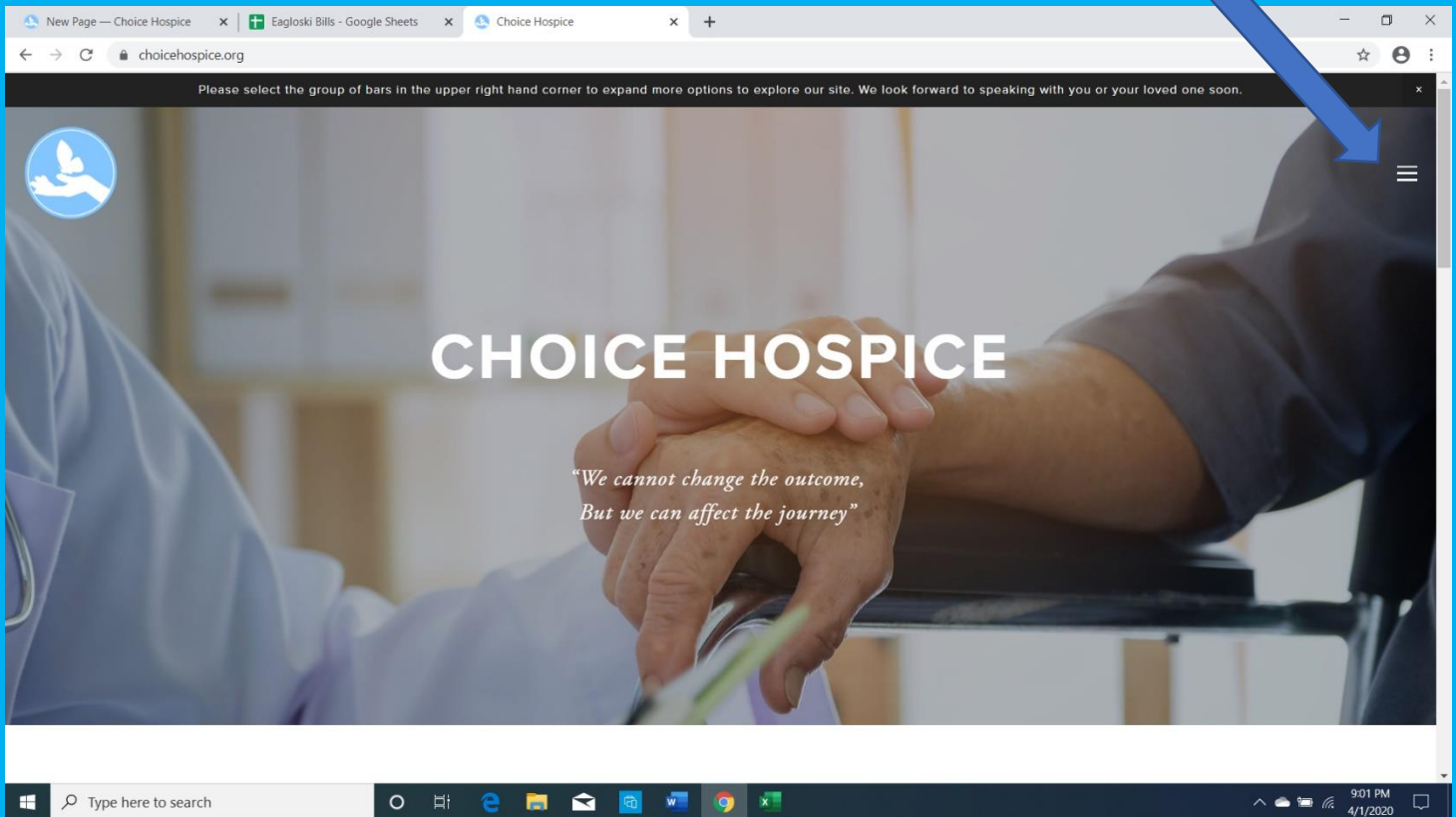


Staff will still call to set up the appointment visit times.

## How to Access TeleHealth Visits scheduled with Choice Hospice Staff

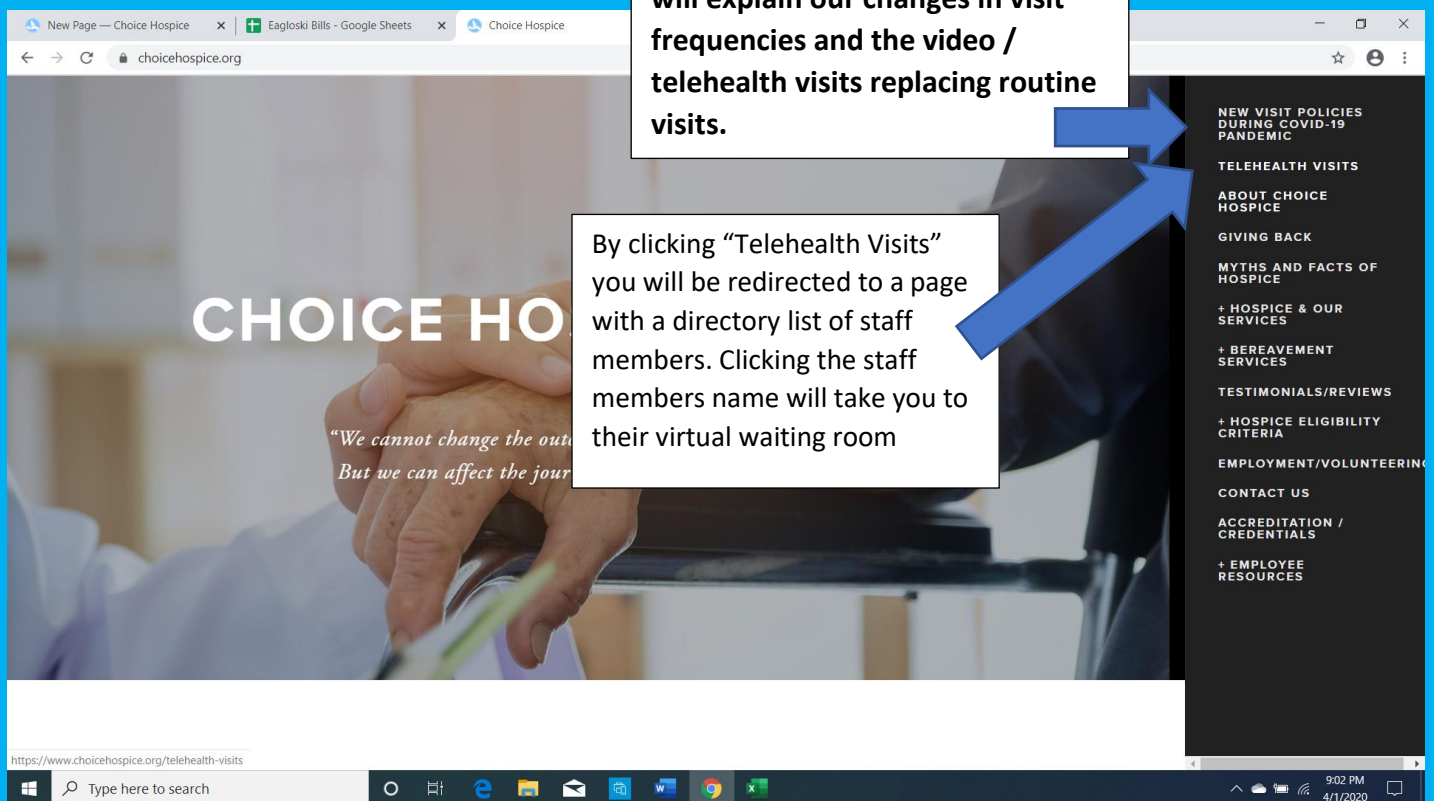
Go to [Choicehospice.org](https://choicehospice.org)

Then Click on the bars on the side or options listed across the top, location varies based on web browser



The first option **New Visit Policies** will explain our changes in visit frequencies and the video / telehealth visits replacing routine visits.

By clicking "Telehealth Visits" you will be redirected to a page with a directory list of staff members. Clicking the staff members name will take you to their virtual waiting room



This is what the first option looks like, explaining why our policy has changed and what those changes consist of. Please call our office at (313) 551-4626 with any questions or concerns

WE CAN'T IMAGINE HOW HARD THE SOCIAL DISTANCING IS ON EVERYONE DURING AN END OF LIFE JOURNEY FOR PATIENTS AND FAMILIES.

TOGETHER WE CAN SAVE LIVES THROUGH THIS PANDEMIC OF COVID-19

*During the "Stay Home, Stay Safe, Save Lives" Order in Michigan we will be limiting our in home visits to our patients and only providing visits for urgent needs and emergent needs. We know this is not ideal, however it is our utmost priority to provide the safest delivery of care during this*

STAY HOME.  
STAY SAFE. SAVE LIVES.  
MICHIGAN.GOV/CORONAVIRUS

This is what the screen looks like to choose your provider for the telehealth visit. Scroll down to see every providers name and simply click on the provider you have an appointment with to sign into the virtual waiting room. If your provider does not connect with you within 5 minutes of the scheduled time, please call them directly or call our office (313) 551-4626. This is a new process for all of us so it may take some time getting used to.

STAY HOME.  
STAY SAFE. SAVE LIVES.  
MICHIGAN.GOV/CORONAVIRUS

#SOCIALDISTANCING

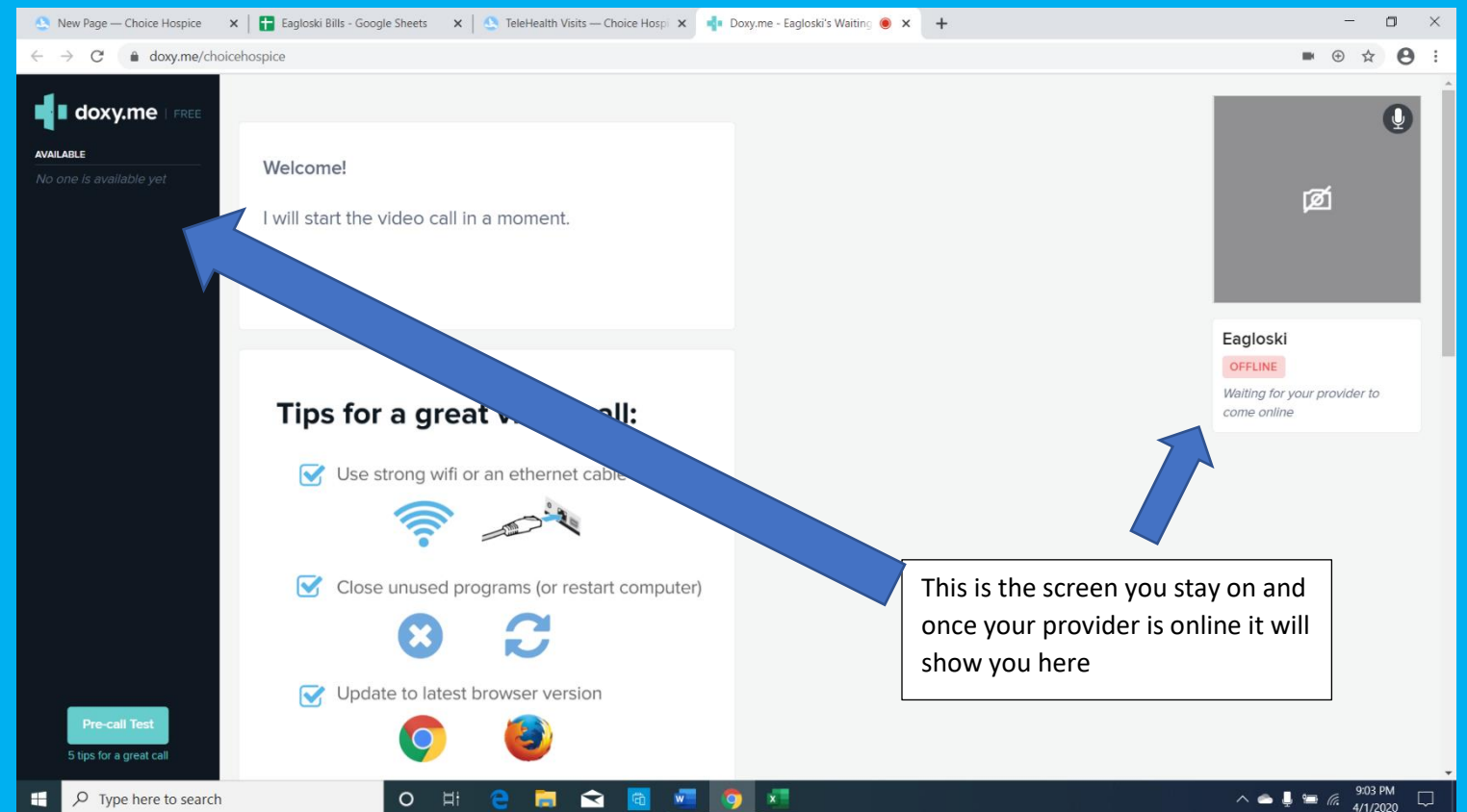
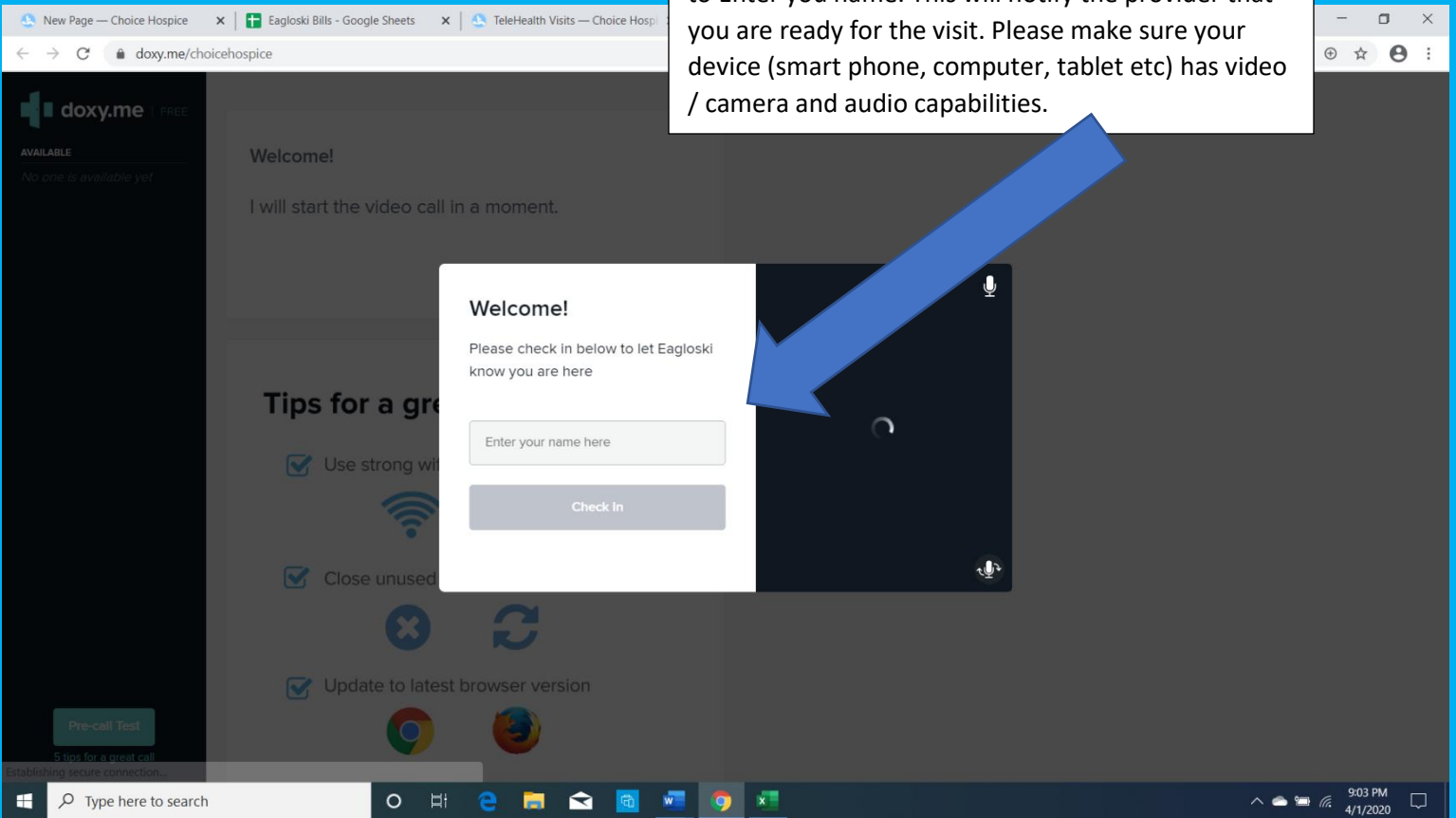
*\*PLEASE REMEMBER THESE VIRTUAL OFFICES ARE FOR APPOINTMENTS THAT HAVE BEEN SCHEDULED WITH THE CHOICE HOSPICE STAFF MEMBER PRIOR TO YOUR CLICKING FOR THE VIRTUAL VISIT. IF YOU DID NOT MAKE APPOINTMENT ARRANGEMENTS WITH THE STAFF MEMBER, YOUR STAFF MEMBER WILL NOT KNOW TO LOOK FOR YOU IN THEIR VIRTUAL WAITING ROOM\**

*Please select your provider from the list below to sign into your virtual waiting room for your TeleHealth visit*

MINDY E. REGISTERED NURSE, DIRECTOR OF NURSING

DR. FRANK YONO, MD, MEDICAL DIRECTOR

Once you click on your providers name it will ask you to Enter you name. This will notify the provider that you are ready for the visit. Please make sure your device (smart phone, computer, tablet etc) has video / camera and audio capabilities.



This is the screen you stay on and once your provider is online it will show you here

Any questions please call (313) 551-4626 to speak to our office staff for assistance.